

R: "Priority Investments". Can I help you?

G: Yes. This is George Biederbek. Could I speak to someone in Corporate Finance, please?

R: Just a moment, I'll put you through.....

D: Daniel speaking.

G: My name is George Biederbek from the Austin Corporation. I'd like to make an appointment with your Corporate Finance manager.

D: Could you tell me what this is in reference to?

G: *Well, we'd like to do some business with a number of investment companies, and er*

D: I'm sorry, I didn't quite catch that.

G: We're interested in your investment services.

D: I see. That would be Mr. Foster. When would it be convenient for you to meet with him?

G: Sorry, you said his name was

D: Foster.

G: OK, thanks. Er, let's see. How's this Friday, in the afternoon perhaps?

D: Just a moment, I'll check his schedule. OK, let's see what the screen says. Yes, at 2pm, June 28th. Is that alright?

G: That's perfect.

D: Could I have your name again?

G: George Biederbek.

D: Could you spell that for me, please?

G: B – I – E – D – E – R – B – E – K.

D: And your telephone number, Mr. Biederbek.

G: Yeah, it's 452 555 2431.

D: 452 555 2431. Great.

G: Good. Oh, just let me confirm the appointment. Friday, June 28th at 2 o'clock.

D: That's it!

G: Uh-huh. Oh, how is parking in your area?

D: Oh, you can use the company's parking lot. If you give me your license plate number, I'll arrange for a pass.