

## Hotels\_06: Concierge Desk (Duration: 01:04)

- Good morning, sir. Can I help you?
- Yes. I wanna get a ticket for the concert at the Queen Elizabeth theater tonight.
- The Montreal Symphony?
- That's right. Do you think it's possible?
- I can call Ticket Master for you. How many do you want?
- Just the one.
- Just a moment. .... Hello. This is the concierge at the Columbia Towers. Do you have a ticket for the Montreal Symphony tonight? .... OK. Can you hold it for me? Thanks. .... Yes, that's OK, sir. I can send a bellman, or you can collect it at Ticket Master.
- I can collect it. Where's Ticket Master?
- They have a booth in the Pacific Center mall. It's right across the street. Go out of the hotel, walk past the Stock Exchange and take a left into the mall. Go up one level. Ticket Master's on that level. You can follow the signs.